

## **EXL Placed in Winner's Circle in HfS Blueprint Report on Healthcare Payer Operations**

NEW YORK, Oct. 20, 2015 (GLOBE NEWSWIRE) -- EXL (NASDAQ:EXLS), a leading business process solutions company, today announced its inclusion in the "Winner's Circle" in the HfS Blueprint Report: Healthcare Payer Operations, authored by Barbra McGann.

The HfS 2015 Payer Operations Blueprint covers sourcing for claims management, member management, provider data management, and health and care management, as well as analytics and enabling technology platforms. It is intended to complement the firm's 2015 Population Health and Care Management Report, which also featured EXL in the "winner's circle."

"The healthcare industry is being 'shaken, not stirred' by new ways and means of defining, delivering, and managing health and care," McGann said. "We see healthcare organizations increasingly looking for the people and the partners to help them put together a solution with the best capabilities to drive results. To increase the value of the sourcing model, EXL is building competitive strength in healthcare business services through analytics with new operational frameworks, clinicians and cross-industry experience."

"We are pleased to be ranked in the winner's circle of this important HfS Blueprint report," said Rembert de Villa, Executive Vice President and Healthcare Business Head, EXL. "Furthermore, our top ranking in 'innovation' validates our continued commitment, vision and investment in our healthcare go-to-market strategy. Our integrated solutions help our clients better know their customers, engage members to drive behavioral change, involve and align providers, and measure process and outcomes every day."

HfS cited several strengths within EXL Healthcare including:

- Powerful analytics tools and capabilities including early movement into artificial intelligence in areas such as medical review
- Healthcare and customer experience learning academies for talent development
- Investments in platform-based health and care management
- Experience in the areas of fraud, waste, abuse and consumerism in the financial services industries that can be leveraged by healthcare clients

EXL Healthcare delivers strategic solutions to the healthcare industry that integrate technology, operations management, analytics and transformational consulting. These best-of-breed solutions enable improvement in patient outcomes, enhancements to the customer experience, and better management of entire member populations while increasing both revenue optimization and payment integrity.

## **About EXL**

EXL (NASDAQ:EXLS) is a leading business process solutions company that looks deeper to drive business impact through integrated services and industry knowledge. EXL provides operations management, decision analytics and technology platforms to organizations in insurance, healthcare, banking and financial services, utilities, travel, and transportation and logistics, among others. We work as a strategic partner to help our clients streamline business operations, improve corporate finance, manage compliance, create new channels for growth and better adapt to change. Headquartered in New York and in business since 1999, EXL has approximately 23,000 professionals in locations throughout the U.S., Europe and Asia. For more information, visit <a href="https://www.exlservice.com">www.exlservice.com</a>.

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