



January 19, 2016

## **EXL Named a Top 10 Outsourcing Service Provider by ISG**

NEW YORK, Jan. 19, 2016 (GLOBE NEWSWIRE) -- EXL (NASDAQ:EXLS), a leading business process solutions company, today announced it has been named a Top 10 Outsourcing Service Provider by Information Services Group (ISG), a leading technology insights, market intelligence and advisory services company.

EXL was among the leading providers in the The Breakthrough 10 Sourcing Standouts category for the Americas region based on annual contract value (ACV) won over the last 12 months, according to the ISG Global Outsourcing Index®. Now in its 53rd consecutive quarter, the ISG Outsourcing Index® provides an independent quarterly review of the latest sourcing industry data and trends for enterprises, service providers, analysts and the media.Â

"We are pleased that ISG has recognized EXL for the above-market growth of our operations management business over the past year," said Rohit Kapoor, Vice Chairman and Chief Executive Officer, EXL. "Our contract wins and renewals in 2015 are an affirmation that the market has responded to our investments in our proprietary Business EXLerator Framework™, advanced analytics and BPaaS solutions. These investments, along with expansion into South Africa and Colombia last year and our momentum exiting 2015, bode well for continued growth 2016."

EXL provides operations management and analytics solutions that support clients' growth and profitability. EXL's proprietary, award winning Business EXLerator Framework™, which integrates analytics, automation, BPO, consulting, industry best practices and technology platforms, helps companies improve global operations, enhance data-driven insights, increase customer satisfaction, and manage risk and compliance. Through the first nine months of 2015, EXL grew revenues by 27% over 2014. EXL's inclusion in the ISG Outsourcing Index® is based on data the company submits to ISG each quarter.

"For more than a decade, the ISG Outsourcing Index® has been the authoritative source for marketplace intelligence related to outsourcing transaction structures and terms, industry adoption, geographic prevalence and service provider performance," said Paul Reynolds, chief research officer of ISG.Â "EXL continues to establish itself as a leading and growing player in the global market for operations management and analytics services, based on its volume of business in relation to other industry providers."

### **About Information Services Group**

Information Services Group (ISG) (NASDAQ:III) is a leading technology insights, market intelligence and advisory services company, serving more than 500 clients around the world to help them achieve operational excellence. ISG supports private and public sector organizations to transform and optimize their operational environments through research, benchmarking, consulting and managed services, with a focus on information technology, business process transformation, program management services and enterprise resource planning. Clients look to ISG for unique insights and innovative solutions for leveraging technology, the deepest data source in the industry, and more than five decades of experience and global leadership in information and advisory services. Based in Stamford, Conn., the company has more than 900 employees and operates in 21 countries.Â For additional information, visit [www.isg-one.com](http://www.isg-one.com).

### **About EXL**

EXL (NASDAQ:EXLS) is a leading business process solutions company that looks deeper to drive business impact through integrated services and industry knowledge. EXL provides operations management, analytics and technology platforms to organizations in insurance, healthcare, banking and financial services, utilities, travel, and transportation and logistics, among others. We work as a strategic partner to help our clients streamline business operations, improve corporate finance, manage compliance, create new channels for growth and better adapt to change. Headquartered in New York and in business since 1999, EXL has approximately 23,500 professionals in locations throughout the U.S., Europe, Asia, Latin America and South Africa. For more information, visit [www.exlservice.com](http://www.exlservice.com).

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Source: ExlService Holdings, Inc.

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