



## EXL ranked among the top Data and Decisions Services Providers by HFS Research

January 27, 2022

### Execution across an array of data-driven solutions earns EXL a place in the report's Winners Circle

NEW YORK, Jan. 27, 2022 (GLOBE NEWSWIRE) -- EXL [NASDAQ: EXLS], a leading global analytics and digital solutions company, today announced that it has been named a top provider of data and analytics solutions in HFS Research's 2021 OneOffice™ Services Top 10 for Data and Decisions.

HFS' OneOffice Services research assesses the digital transformation capabilities of service providers in three areas: native automation, data and decisions, and people and process change. In each Top 10 Report, HFS analysts assess and rate provider capabilities across execution, innovation and voice of the customer criteria. As a top provider across all aspects of the HFS evaluation for Data and Decisions, EXL is positioned in the report's "Winners Circle."

EXL also ranked first among all of the service providers in the Voice of the Customer category. Customers rated size, scale, cost, speed to delivery, and response times as EXL's greatest strengths. The report noted that 'customers like EXL's ability to deliver end-to-end solutions built at pace, at cost, with high reusability.'

"Real-time data, powerful analytics and the technology infrastructure to turn insights into action are the key to thriving in today's fast-moving, volatile marketplace," said Vivek Jetley, Executive Vice President and Global Head of Analytics at EXL. "From embedding intelligence directly into operational workflows to optimizing customer engagement to informing go-to-market strategy, our data and analytics solutions are helping to drive the transformation agendas of many of the world's leading companies. This important recognition from HFS reaffirms our role as an indispensable partner for data-led businesses."

EXL has been rapidly scaling its data, AI and cloud capabilities. In December, EXL [acquired Clairvoyant](#), a global data, AI, and cloud services firm, that adds strength in data engineering, AI/ML operations and cloud enablement to its fast-growing analytics business. The company's analytics solutions in insurance, healthcare, banking, financial services, and retail have consistently been recognized as industry leaders.

"Data and decisions continue to be a top priority for enterprises as they strive to make sense of their place in the pandemic economy," said Reetika Fleming, Research Leader, HFS. "EXL has continually set itself apart as one of the top enterprise partners when it comes to helping clients become more data-driven and delivering truly transformative results."

For more information on the HFS 2021 OneOffice™ Services Top 10 Data and Decisions report, visit [here](#).

### About EXL

EXL (NASDAQ: EXLS) is a global analytics and digital solutions company that partners with clients to improve business outcomes and unlock growth. Bringing together deep domain expertise with robust data, powerful analytics, cloud, and AI, we create agile, scalable solutions and execute complex operations for the world's leading corporations in industries including insurance, healthcare, banking and financial services, media, and retail, among others. Focused on driving faster decision-making and transforming operating models, EXL was founded on the core values of innovation, collaboration, excellence, integrity and respect. Headquartered in New York, our team is over 34,000 strong, with more than 50 offices spanning six continents. For more information, visit [www.exlservice.com](http://www.exlservice.com).

### Cautionary Statement Regarding Forward-Looking Statements

*This press release contains forward-looking statements. You should not place undue reliance on those statements because they are subject to numerous uncertainties and factors relating to EXL's operations and business environment, all of which are difficult to predict and many of which are beyond EXL's control. Forward-looking statements include information concerning EXL's possible or assumed future results of operations, including descriptions of its business strategy. These statements may include words such as "may," "will," "should," "believe," "expect," "anticipate," "intend," "plan," "estimate" or similar expressions. These statements are based on assumptions that we have made in light of management's experience in the industry as well as its perceptions of historical trends, current conditions, expected future developments and other factors it believes are appropriate under the circumstances. You should understand that these statements are not guarantees of performance or results. They involve known and unknown risks, uncertainties and assumptions. Although EXL believes that these forward-looking statements are based on reasonable assumptions, you should be aware that many factors could affect EXL's actual financial results or results of operations and could cause actual results to differ materially from those in the forward-looking statements. These factors, which include our ability to successfully close and integrate strategic acquisitions, our ability to respond to and manage public health crises, including the outbreak and continued effects of the coronavirus (COVID-19) pandemic, are discussed in more detail in EXL's filings with the Securities and Exchange Commission, including EXL's Quarterly Report on Form 10-Q and Annual Report on Form 10-K. These risks could cause actual results to differ materially from those implied by forward-looking statements in this release. You should keep in mind that any forward-looking statement made herein, or elsewhere, speaks only as of the date on which it is made. New risks and uncertainties come up from time to time, and it is impossible to predict these events or how they may affect EXL. EXL has no obligation to update any forward-looking statements after the date hereof, except as required by federal securities laws.*

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The logo for EXL, consisting of the letters 'EXL' in a bold, orange, sans-serif font.

Source: ExlService Holdings, Inc.