



EXL names Pamela Harrison Chief Human Resources Officer

June 6, 2023

NEW YORK, June 06, 2023 (GLOBE NEWSWIRE) -- EXL [NASDAQ: EXLS], a leading data analytics and digital operations and solutions company, announced that it has named Pamela Harrison executive vice president and chief human resources officer of EXL.

In this role, Harrison reports directly to Rohit Kapoor, vice chairman and chief executive officer, and is responsible for developing and implementing the next phase of EXL's talent strategy to help the company achieve its long-term goal of creating superior business impact for its clients. Harrison succeeds Nalin Miglani, who retired from EXL in April.

"Success in any company is built on the foundation of talent. Pamela's ability to identify, nurture, and elevate that talent will propel EXL to new heights and unlock our employees' full potential for us to grow and innovate," said Kapoor. "Pamela has helped execute HR strategies for large and complex global organizations. We know her extensive domain expertise will make her an invaluable resource in developing HR strategies that fit our various businesses, and an excellent part of our leadership team."

"I am excited to join the EXL leadership team and empower the amazing workforce of EXL, they are the lifeblood of our organization and an important asset in delivering exceptional solutions to our clients," said Harrison. "I look forward to harnessing my experience to EXL's various businesses and contribute to the next chapter of the company's success."

Harrison has an impressive background in leading large and diverse HR teams. She spent nearly five years as executive vice president of human resources at Genworth Financial (NYSE: GNW), a S&P 400 American insurance company where she managed a large and diverse HR team while also acting as a strategic advisor to the chief executive officer. Harrison served in a leadership capacity at Latham & Watkins, a global law firm as director of human resources of business transformation, where she developed and executed HR strategies at the country, regional and global levels with a focus on talent development. Harrison earned her bachelor of arts degree in Psychology from the University of Delaware.

For more information on EXL, click [here](#).

About EXL

EXL (NASDAQ: EXLS) is a leading data analytics and digital operations and solutions company that partners with clients to improve business outcomes and unlock growth. By bringing together deep domain expertise with robust data, powerful analytics, cloud, artificial intelligence ("AI") and machine learning ("ML"), we create agile, scalable solutions and execute complex operations for the world's leading corporations in industries including insurance, healthcare, banking and financial services, media, and retail, among others. Focused on driving faster decision-making and transforming operating models, EXL was founded on the core values of innovation, collaboration, excellence, integrity and respect. Headquartered in New York, our team is over 47,000 strong, with more than 50 offices spanning six continents. For more information, visit www.exlservice.com.

Cautionary Statement Regarding Forward-Looking Statements

This press release contains forward-looking statements within the meaning of the United States Private Securities Litigation Reform Act of 1995. You should not place undue reliance on those statements because they are subject to numerous uncertainties and factors relating to EXL's operations and business environment, all of which are difficult to predict and many of which are beyond EXL's control. Forward-looking statements include information concerning EXL's possible or assumed future results of operations, including descriptions of its business strategy. These statements may include words such as "may," "will," "should," "believe," "expect," "anticipate," "intend," "plan," "estimate" or similar expressions. These statements are based on assumptions that we have made in light of management's experience in the industry as well as its perceptions of historical trends, current conditions, expected future developments and other factors it believes are appropriate under the circumstances. You should understand that these statements are not guarantees of performance or results. They involve known and unknown risks, uncertainties and assumptions. Although EXL believes that these forward-looking statements are based on reasonable assumptions, you should be aware that many factors could affect EXL's actual financial results or results of operations and could cause actual results to differ materially from those in the forward-looking statements. These factors, which include our ability to maintain and grow client demand, our ability to hire and retain sufficiently trained employees, and our ability to accurately estimate and/or manage costs, rising interest rates, rising inflation and recessionary economic trends, are discussed in more detail in EXL's filings with the Securities and Exchange Commission, including EXL's Annual Report on Form 10-K. You should keep in mind that any forward-looking statement made herein, or elsewhere, speaks only as of the date on which it is made. New risks and uncertainties come up from time to time, and it is impossible to predict these events or how they may affect EXL. EXL has no obligation to update any forward-looking statements after the date hereof, except as required by federal securities laws.

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A photo accompanying this announcement is available at <https://www.globenewswire.com/NewsRoom/AttachmentNg/c684980b-7c67-436f-8eda-3d1e6aac9f48>

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