EXL Recognized as Market Leader in HFS Research Insurance Services Report

August 6, 2025

NEW YORK, Aug. 06, 2025 (GLOBE NEWSWIRE) -- EXL [NASDAQ: EXLS], a global data and AI company, has been recognized as a Market Leader in the HFS Research Horizons Insurance Services 2025 report.

The report ranks 24 leading insurance providers across their value propositions, execution and innovation capabilities, go-to-market strategy, and market impact. The Market Leader designation is the report's highest distinction.

"The insurance industry stands at a pivotal crossroads, where operational efficiency, enhanced stakeholder experiences, and ecosystem-driven innovation are no longer optional—they are the defining horizons for carriers looking to lead in a rapidly evolving market," said Tony Filippone, chief research officer, HFS Research. "We proudly recognize EXL as a Market Leader and look forward to their continued innovation in the insurance space."

The report highlights EXL's strong data-first approach, deep insurance domain expertise, and AI-driven insights to enhance decision-making and operational efficiency across the insurance value chain.

"At EXL, we take great pride in having deep expertise in the intricacies of our clients' businesses so that we are not building new solutions or implementing technology in a vacuum – we are developing tailored and cost-effective solutions to real-world customer challenges," said Vivek Jetley, president and head of insurance, healthcare and life sciences, EXL. "We're proud to receive this recognition from HFS Research as we continue to work towards helping our clients optimize their decisioning processes, operational workflows and customer interactions."

For more information about EXL and its insurance services, click here

About EXL

EXL (NASDAQ: EXLS) is a global data and AI company that offers services and solutions to reinvent client business models, drive better outcomes and unlock growth with speed. EXL harnesses the power of data, AI, and deep industry knowledge to transform businesses, including the world's leading corporations in industries including insurance, healthcare, banking and capital markets, retail, communications and media, and energy and infrastructure, among others. EXL was founded in 1999 with the core values of innovation, collaboration, excellence, integrity and respect. We are headquartered in New York and have approximately 61,000 employees spanning six continents. For more information, visit www.exlservice.com.

Cautionary Statement Regarding Forward-Looking Statements

This press release contains forward-looking statements within the meaning of the United States Private Securities Litigation Reform Act of 1995. You should not place undue reliance on those statements because they are subject to numerous uncertainties and factors relating to EXL's operations and business environment, all of which are difficult to predict and many of which are beyond EXL's control. Forward-looking statements include information concerning EXL's possible or assumed future results of operations, including descriptions of its business strategy. These statements may include words such as "may," "will," "should," "believe," "expect," "anticipate," "intend," "plan," "estimate" or similar expressions. These statements are based on assumptions that we have made in light of management's experience in the industry as well as its perceptions of historical trends, current conditions, expected future developments and other factors it believes are appropriate under the circumstances. You should understand that these statements are not guarantees of performance or results. They involve known and unknown risks, uncertainties and assumptions. Although EXL believes that these forward-looking statements are based on reasonable assumptions, you should be aware that many factors could affect EXL's actual financial results or results of operations and could cause actual results to differ materially from those in the forward-looking statements. These factors, which include our ability to maintain and grow client demand, our ability to hire and retain sufficiently trained employees, and our ability to accurately estimate and/or manage costs, rising interest rates, rising inflation and recessionary economic trends, are discussed in more detail in EXL's filings with the Securities and Exchange Commission, including EXL's Annual Report on Form 10-K. You should keep in mind that any forward-looking statement made herein, or elsewhere, speaks only as of the date on which it is made. New risks and uncertainties come up from time to time, and it is impossible to predict these events or how they may affect EXL. EXL has no obligation to update any forward-looking statements after the date hereof, except as required by federal securities laws.

Contacts
Media
Keith Little
media.relations@exlservice.com

Investor Relations
John Kristoff
+1 212 209 4613
IR@exlservice.com