EXL Named a Leader in NelsonHall's 2025 NEAT Evaluation for Property & Casualty Operations: Analytics & AI

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NEW YORK, Sept. 30, 2025 (GLOBE NEWSWIRE) -- EXL [NASDAQ: EXLS], a global data and AI company, has been recognized as a Leader by NelsonHall in its 2025 NEAT Evaluation for P&C Operations: Analytics & AI. The recognition highlights EXL's commitment to innovation and its ability to embed powerful analytics and AI-driven solutions into the enterprise workflows of the world's leading property and casualty (P&C) insurers.

The annual report leverages the NelsonHall Vendor Evaluation and Assessment Tool (NEAT) to evaluate companies on their ability to deliver immediate impact and future-ready solutions to P&C clients. Leaders outperform their peers by driving innovation to improve firms' underwriting, broker management, customer service/administration and claims administration processes, ultimately delivering a higher quality of service to end customers.

"EXL was identified as an overall leader in the P&C Operations: Analytics & AI NEAT evaluation due to its embedded AI across service lines and innovation at scale," said Bilal Chaudhry, principal insurance analyst, NelsonHall. "Solutions like EXL Smart Agent Assist™ and EXL Code Harbor™ showcase how EXL enhances front line efficiency and accelerates legacy modernization through GenAI, demonstrating its commitment to tangible transformation in the P&C space."

"Amid swirling economic headwinds that have created uncertain market conditions for insurers, the P&C industry needs solutions that allow them to move with speed, adaptability and versatility," said Vivek Jetley, president and head of insurance, healthcare and life sciences, EXL. "We are proud to be named a Leader by NelsonHall and look forward to continuing to help our clients provide precise, tailored P&C solutions to their customers."

For more information about EXL's insurance solutions, click here.

About EXL

EXL (NASDAQ: EXLS) is a global data and AI company that offers services and solutions to reinvent client business models, drive better outcomes and unlock growth with speed. EXL harnesses the power of data, AI, and deep industry knowledge to transform businesses, including the world's leading corporations in industries including insurance, healthcare, banking and capital markets, retail, communications and media, and energy and infrastructure, among others. EXL was founded in 1999 with the core values of innovation, collaboration, excellence, integrity and respect. We are headquartered in New York and have approximately 61,000 employees spanning six continents. For more information, visit www.exlservice.com.

Cautionary Statement Regarding Forward-Looking Statements

This press release contains forward-looking statements within the meaning of the United States Private Securities Litigation Reform Act of 1995. You should not place undue reliance on those statements because they are subject to numerous uncertainties and factors relating to EXL's operations and business environment, all of which are difficult to predict and many of which are beyond EXL's control. Forward-looking statements include information concerning EXL's possible or assumed future results of operations, including descriptions of its business strategy. These statements may include words such as "may," "will," "should," "believe," "expect," "anticipate," "intend," "plan," "estimate" or similar expressions. These statements are based on assumptions that we have made in light of management's experience in the industry as well as its perceptions of historical trends, current conditions, expected future developments and other factors it believes are appropriate under the circumstances. You should understand that these statements are not guarantees of performance or results. They involve known and unknown risks, uncertainties and assumptions. Although EXL believes that these forward-looking statements are based on reasonable assumptions, you should be aware that many factors could affect EXL's actual financial results or results of operations and could cause actual results to differ materially from those in the forward-looking statements. These factors, which include our ability to maintain and grow client demand, our ability to hire and retain sufficiently trained employees, and our ability to accurately estimate and/or manage costs, rising interest rates, rising inflation and recessionary economic trends, are discussed in more detail in EXL's filings with the Securities and Exchange Commission, including EXL's Annual Report on Form 10-K. You should keep in mind that any forward-looking statement made herein, or elsewhere, speaks only as of the date on which it is made. New risks and uncertainties come up from time to time, and it is impossible to predict these events or how they may affect EXL. EXL has no obligation to update any forward-looking statements after the date hereof, except as required by federal securities laws.

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