EXL named a Leader in Everest Group's 2025 Clinical and Care Management Operations PEAK Matrix® Assessment

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NEW YORK, Nov. 20, 2025 (GLOBE NEWSWIRE) -- EXL [NASDAQ: EXLS], a global data and AI company, announced that it has been named a Leader in Everest Group's Clinical and Care Management (CCM) Operations PEAK Matrix® Assessment 2025 report.

The Everest Group report evaluates 20 leading CCM operations providers through its RFI process, client reference checks, and ongoing market analysis. EXL is cited for its embedded data and AI capabilities, flexible engagement model that supports all CCM subprocesses and ability to deliver workflow improvements through technology-driven insights to its clients.

"Rising care complexity, workforce constraints, and financial risk exposure are ratcheting up the pressure on payers and providers. As value-based care adoption accelerates, buyers are demanding solutions that embed predictive risk modeling, generative AI, and intelligent automation into proven workflows to elevate patient outcomes and optimize clinician productivity," said Vivek Jetley, president and head of insurance, healthcare and life sciences at EXL. "This Leader recognition from Everest Group is an affirmation of our vision and execution in helping our clients achieve their goals in an ever-evolving healthcare landscape."

"Healthcare enterprises face fragmented data, rising acuity and staffing shortages, even as they are pressed to improve outcomes, experience and cost. These pressures are accelerating demand for partners that can automate high-effort work and deliver clinically-informed insights at scale to improve outcomes, elevate experience and reduce total cost of care," said Lloyd Fernandes, practice director, Everest Group. "EXL addresses these challenges by embedding data and AI across care management through its care management solutions, which unify data and orchestrate utilization and case management workflows to speed decisions and close care gaps. These capabilities, coupled with its flexible engagement model, global delivery network, and clinically trained teams spanning across population health to quality improvement, reinforce EXL's Leader position in Everest Group's CCM Operations PEAK Matrix® Assessment 2025."

Everest Group's PEAK Matrix® is a proprietary framework that measures an organization's impact created within the market and the ability to deliver solutions successfully. Market Impact is evaluated through market adoption, portfolio mix and value delivered. Vision and capability, the measurement for successful solution delivery, is assessed by evaluating each firm's vision and strategy, scope of offered services, innovation and investments, and delivery footprint. The report uses this framework to classify service providers into Leaders, Major Contenders and Aspirants.

Discover how EXL helps enterprises address critical healthcare challenges, click here.

To read more about the Everest Group's CCM Operations PEAK Matrix® Assessment 2025, click here.

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About Everest Group
Everest Group is a leading global research firm helping business leaders make confident decisions. Everest Group's PEAK Matrix® assessments provide the analysis and insights enterprises need to make critical selection decisions about global services providers, locations, and products and solutions within various market segments. Likewise, providers of these services, products, and solutions, look to the PEAK Matrix® to gauge and calibrate their offerings against others in the industry or market. Find further details and in-depth content at www.everestgrp.com.

About EXL

EXL (NASDAQ: EXLS) is a global data and AI company that offers services and solutions to reinvent client business models, drive better outcomes and unlock growth with speed. EXL harnesses the power of data, AI, and deep industry knowledge to transform businesses, including the world's leading corporations in industries including insurance, healthcare, banking and capital markets, retail, communications and media, and energy and infrastructure, among others. EXL was founded in 1999 with the core values of innovation, collaboration, excellence, integrity and respect. We are headquartered in New York and have approximately 63,000 employees spanning six continents. For more information, visit www.exlservice.com.

Cautionary Statement Regarding Forward-Looking Statements

This press release contains forward-looking statements within the meaning of the United States Private Securities Litigation Reform Act of 1995. You should not place undue reliance on those statements because they are subject to numerous uncertainties and factors relating to EXL's operations and business environment, all of which are difficult to predict and many of which are beyond EXL's control. Forward-looking statements include information concerning EXL's possible or assumed future results of operations, including descriptions of its business strategy. These statements may include words such as "may," "will," "should," "believe," "expect," "anticipate," "intend," "plan," "estimate" or similar expressions. These statements are based on assumptions that we have made in light of management's experience in the industry as well as its perceptions of historical trends, current conditions, expected future developments and other factors it believes are appropriate under the circumstances. You should understand that these statements are not guarantees of performance or results. They involve known and unknown risks, uncertainties and assumptions. Although EXL believes that these forward-looking statements are based on reasonable assumptions, you should be aware that many factors could affect EXL's actual financial results or results of operations and could cause actual results to differ materially from those in the forward-looking statements. These factors, which include our ability to maintain and grow client demand, our ability to hire and retain sufficiently trained employees, and our ability to accurately estimate and/or manage costs, rising interest rates, rising inflation and recessionary economic trends, are discussed in more detail in EXL's filings with the Securities and Exchange Commission, including EXL's Annual Report on Form 10-K. You should keep in mind that any forward-looking statement made herein, or elsewhere, speaks only as of the date on which it is made. New risks and uncertainties come up from time to time, and it is impossible to predict these events or how they may affect EXL. EXL has no obligation to update any forward-looking statements after the date hereof,

except as required by applicable law.

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