



EXL named a Leader in ISG Provider Lens™ Healthcare Digital Services – US 2025 Study

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NEW YORK, Feb. 03, 2026 (GLOBE NEWSWIRE) -- [EXL](#) [NASDAQ: EXLS], a global data and AI company, announced that it has been named a Leader for Payer Digital Transformation Services in the ISG Provider Lens™ Healthcare Digital Services – US 2025 study.

This [report](#) marks the fourth consecutive time that EXL has earned the Leader designation for Payer Digital Transformation Services. The report cites EXL's strengths in harnessing artificial intelligence, data and cloud technology and marrying it with deep domain expertise to allow payers to connect disparate data systems, automate manual tasks and optimize operations.

"With the breakneck pace at which the healthcare industry is evolving, stakeholders across the entire continuum require digital transformation that is powered by unrivaled data, insights, and institutional knowledge," said Vivek Jetley, president and head of insurance, healthcare and life sciences at EXL. "Our consistent performance as a Leader shows our commitment to helping our clients improve their operational efficiency, allowing their members to enjoy excellent service and, ultimately, better outcomes."

ISG Provider Lens is a practitioner-led service provider comparison powered by ISG's advisory experience and data-driven research. ISG's Research reports provide independent vendor evaluations and enterprise buying behavior segmentation. Provider positioning is based on neutral and independent research, such as quantitative data that includes provider surveys, product testing and customer interviews.

"Payers are searching every day for new ways to unlock efficiency in their organizations' processes and improve their members' overall population health," said Rohan Sinha, senior manager and principal analyst of the ISG Provider Lens Healthcare Digital Services 2025 report. "By delivering comprehensive digital transformation initiatives that integrate cutting edge data and technology, EXL is helping to lead the charge to a better, more efficient healthcare landscape."

Read the [report](#) to see how EXL compares to its competition. For more information about EXL's solutions for the healthcare industry, click [here](#).

About EXL

EXL (NASDAQ: EXLS) is a global data and AI company that offers services and solutions to reinvent client business models, drive better outcomes and unlock growth with speed. EXL harnesses the power of data, AI, and deep industry knowledge to transform businesses, including the world's leading corporations in industries including insurance, healthcare, banking and capital markets, retail, communications and media, and energy and infrastructure, among others. EXL was founded in 1999 with the core values of innovation, collaboration, excellence, integrity and respect. We are headquartered in New York and have approximately 63,000 employees spanning six continents. For more information, visit www.exlservice.com.

Cautionary Statement Regarding Forward-Looking Statements

This press release contains forward-looking statements within the meaning of the United States Private Securities Litigation Reform Act of 1995. You should not place undue reliance on those statements because they are subject to numerous uncertainties and factors relating to EXL's operations and business environment, all of which are difficult to predict and many of which are beyond EXL's control. Forward-looking statements include information concerning EXL's possible or assumed future results of operations, including descriptions of its business strategy. These statements may include words such as "may," "will," "should," "believe," "expect," "anticipate," "intend," "plan," "estimate" or similar expressions. These statements are based on assumptions that we have made in light of management's experience in the industry as well as its perceptions of historical trends, current conditions, expected future developments and other factors it believes are appropriate under the circumstances. You should understand that these statements are not guarantees of performance or results. They involve known and unknown risks, uncertainties and assumptions. Although EXL believes that these forward-looking statements are based on reasonable assumptions, you should be aware that many factors could affect EXL's actual financial results or results of operations and could cause actual results to differ materially from those in the forward-looking statements. These factors, which include our ability to maintain and grow client demand, our ability to hire and retain sufficiently trained employees, and our ability to accurately estimate and/or manage costs, rising interest rates, rising inflation and recessionary economic trends, are discussed in more detail in EXL's filings with the Securities and Exchange Commission, including EXL's Annual Report on Form 10-K. You should keep in mind that any forward-looking statement made herein, or elsewhere, speaks only as of the date on which it is made. New risks and uncertainties come up from time to time, and it is impossible to predict these events or how they may affect EXL. EXL has no obligation to update any forward-looking statements after the date hereof, except as required by federal securities laws.

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