EXL recognized as a Leader across multiple Quadrants in ISG Provider Lens® Insurance Services 2026 Reports

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NEW YORK, Aug. 12, 2026 (GLOBE NEWSWIRE) -- EXL [NASDAQ: EXLS], a global data and AI company, announced it has been recognized as a Leader across multiple quadrants in the ISG Provider Lens® Insurance Services 2026 reports, including Life and Retirement (L&R), Property and Casualty (P&C) services. This marks the fourth consecutive year EXL is a Leader in ISG's insurance services research.

The reports highlight EXL's ability to combine deep insurance expertise with data, analytics and AI capabilities to help insurers modernize operations, improve customer experiences and drive business outcomes. In P&C insurance, ISG recognized EXL's strengths in data-first agentic AI orchestration, predictive underwriting analytics and outcome-based digital operations that help carriers transform data into real-time risk insights and decision-making. In L&R insurance, ISG cited EXL's intelligent operations, digital customer engagement capabilities and proprietary AI assets that support scalable, end-to-end policy administration and servicing.

"We are honored to be named a Leader in this ISG Provider Lens report for the fourth consecutive year, as it demonstrates our consistent commitment to helping our clients find new, innovative ways to achieve better decisioning, processes and business outcomes," said Vivek Jetley, president and head of insurance, healthcare and life sciences at EXL. "As the insurance industry continues to evolve, we are eager for the opportunity to hypercharge our clients' processes and keep them ahead of the curve."

"EXL treats P&C operations as a data problem as much as a process one," said Ashish Jhajharia, lead analyst at ISG. "By embedding analytics and AI directly into claims and underwriting workflows, it turns everyday transactions into sharper decisions with loss insight, faster triage, earlier fraud signals. In P&C, EXL stands out for operations that don't just run, they learn."

ISG specifically highlighted EXL's insurance-specific AI and data assets, including EXL Insurance LLM ™ and EXLdata.ai ™, as well as its ability to embed automation, analytics and AI into core insurance workflows. For L&R insurers, ISG also recognized EXL's LifePRO™ platform and LifePRO Agentic Suite™ for enabling digital onboarding, straight-through processing and scalable policy administration.

ISG Provider Lens is a practitioner-led service provider comparison, powered by ISG's advisory experience and data-driven research. ISG's research reports provide independent vendor evaluations and enterprise buying behavior segmentation. Provider positioning is based on neutral and independent research, such as quantitative data that includes provider surveys, product testing and customer interviews.

Read the report to see how EXL compares to its competition. For more information about EXL's solutions for the insurance industry, click here.

About EXL

EXL (NASDAQ: EXLS) is a global data and AI company that offers services and solutions to reinvent client business models, drive better outcomes and unlock growth with speed. EXL harnesses the power of data, AI, and deep industry knowledge to transform businesses, including the world's leading corporations in industries including insurance, healthcare, banking and capital markets, retail, communications and media, and energy and infrastructure, among others. EXL was founded in 1999 with the core values of innovation, collaboration, excellence, integrity and respect. We are headquartered in New York and have approximately 68,000 employees spanning six continents. For more information, visit www.exlservice.com.

Cautionary Statement Regarding Forward-Looking Statements

This press release contains forward-looking statements within the meaning of the United States Private Securities Litigation Reform Act of 1995. You should not place undue reliance on those statements because they are subject to numerous uncertainties and factors relating to EXL's operations and business environment, all of which are difficult to predict and many of which are beyond EXL's control. Forward-looking statements include information concerning EXL's possible or assumed future results of operations, including descriptions of its business strategy. These statements may include words such as "may," "will," "should," "believe," "expect," "anticipate," "intend," "plan," "estimate" or similar expressions. These statements are based on assumptions that we have made in light of management's experience in the industry as well as its perceptions of historical trends, current conditions, expected future developments and other factors it believes are appropriate under the circumstances. You should understand that these statements are not guarantees of performance or results. They involve known and unknown risks, uncertainties and assumptions. Although EXL believes that these forward-looking statements are based on reasonable assumptions, you should be aware that many factors could affect EXL's actual financial results or results of operations and could cause actual results to differ materially from those in the forward-looking statements. These factors, which include our ability to maintain and grow client demand, our ability to hire and retain sufficiently trained employees, and our ability to accurately estimate and/or manage costs, rising interest rates, rising inflation and recessionary economic trends, are discussed in more detail in EXL's filings with the Securities and Exchange Commission, including EXL's Annual Report on Form 10-K. You should keep in mind that any forward-looking statement made herein, or elsewhere, speaks only as of the date on which it is made. New risks and uncertainties come up from time to time, and it is impossible to predict these events or how they may affect EXL. EXL has no obligation to update any forward-looking statements after the date hereof, except as required by federal securities laws.

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