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## **EXL Healthcare Launches CareRadius® 3.1**

NEW YORK, April 21, 2016 (GLOBE NEWSWIRE) -- EXL (NASDAQ:EXLS), a leading Operations Management and Analytics company, today announced the launch of Version 3.1 of Care Radius®, EXL's cloud-based total population health platform.

The patent pending CareRadius® integrates data from multiple sources for health plans and practitioners to enhance clinical decision-making, improve workflows and reduce administrative costs. CareAffiliate® integrates member data and connects remote providers to clinical staff, while streamlining care functions including authorization and referrals, inpatient admission notifications, and program enrollment requests.

"EXL Healthcare understands the importance of technology as the industry manages operational transformation and regulatory change," said Scott McFarland, Senior Vice President, EXL Healthcare and General Manager of EXL Healthcare's Population Health Solutions. "We are dedicated to building solutions, such as mobile, field-based surveys, that address the challenges of care management, and we are uniquely positioned to support providers by combining our leading collaborative care management platform with over 1,100 nurses and 1,500 data scientists with deep industry knowledge."

Key enhancements in CareRadius® 3.1 include:

### **Regulatory Reports and Letters**

CareRadius® 3.1 now includes standard reports such as the ODAG universe report to support clients' abilities to prepare and respond to CMS Audits. Letters were added to meet CMS requirements for member and provider correspondence.

### **Data Visualization Dashboards**

Rich data visualization tools powered by Sisense were added to allow users to make fast, accurate decisions. Clients have the ability to combine large, disparate data sets using CareRadius®.

### **CareAffiliate® Re-Theme**

The redesigned CareAffiliate® provides streamlined navigation, data-entry and workflow design. Health plans can build pre-authorization workflows that lead to accurate and timely capturing of data for authorizations, while reducing the number of unnecessary calls/faxes to the provider. The new user interface also enables greater customization of key content (e.g. Image Carousel, Member Search Portlet or Help). Additional new pre-authorization verification functionality allows providers to verify that an authorization is required for the member, thereby reducing phone calls and unnecessary faxes to the health plan.

### **CareRadius® Direct**

Mobile Surveys that later sync with CareRadius® 3.1 were added to enable field nurses the ability to work onsite with a member, save their work and if needed, complete the survey at a later time.

EXL Healthcare's service offerings for payers and providers include: Total Population Health Management, Payment Integrity, Customer Experience, Revenue Cycle Management and Revenue Optimization. These solution sets are underpinned by leading-edge analytics, deep operations management and execution expertise, and cutting edge technology, including CareRadius®.

### **About EXL**

EXL (NASDAQ:EXLS) is a leading operations management and analytics company that helps businesses enhance growth and profitability in the face of relentless competition and continuous disruption. Using our proprietary award-winning Business EXLerator Framework™, which integrates analytics, automation, benchmarking, BPO, consulting, industry best practices and technology platforms, EXL looks deeper to help companies improve global operations, enhance data-driven insights, increase customer satisfaction, and manage risk and compliance. EXL serves the insurance, healthcare, banking and financial services, utilities, travel, transportation and logistics industries. Headquartered in New York, New York, EXL has more than 24,000 professionals in locations throughout the United States, Europe, Asia (primarily India and Philippines), Latin America, Australia and South Africa. For more information, visit [www.exlservice.com](http://www.exlservice.com).

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