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Health Alliance Plan Launches EXL Healthcare's CareRadius(R) Suite

NEW YORK, Aug. 12, 2015 (GLOBE NEWSWIRE) -- EXL (NASDAQ:EXLS), a leading business process solutions company, today announced that Health Alliance Plan (HAP) has implemented EXL Healthcare's CareRadius® and CareAffiliate® population health solutions.

EXL Healthcare delivers strategic solutions to the healthcare industry that integrate technology, operations management, analytics and transformational consulting. These best-of-breed solutions enable improvement in patient outcomes, enhancements to the customer experience, and increases in both Revenue Optimization and Payment Integrity.

"EXL Healthcare made a promise and delivered on an aggressive implementation timeline," said Annette Marcath, Chief Information Officer, HAP. "A true technology partner is one that commits to the highest levels of service excellence and delivers on time and on budget."

The patent pending CareRadius® integrates data from multiple sources for insurers and practitioners to enhance clinical decision-making, improve workflows, and reduce administrative costs. CareAffiliate® integrates member data and connects remote providers to clinical staff, while streamlining care functions including authorization and referrals, inpatient admission notifications, and program enrollment requests.

"HAP is committed to improving the health and well-being of the lives we touch," said Dr. Naim Munir, Chief Medical Officer, Health Alliance Plan. "We're working hard to ensure members have access to vital treatments while addressing unsustainable, escalating medical cost trends. Balancing access, quality and care coordination in the name of value and affordability requires real-world data sharing solutions. The efficiencies gained through CareRadius® and CareAffiliate® will ultimately lead to increased collaboration between HAP, health care providers and our members in identifying and managing the health needs of each individual."

Health Alliance Plan (HAP) is a nonprofit, Detroit-based subsidiary of the Henry Ford Health System (HFHS) - one of the nation's leading health care systems - that provides coverage to 680,000 members.

"We couldn't be more excited about having HAP as a client and introducing them to how we work: consultatively, collaboratively, rapidly and effectively," said Scott McFarland, Senior Vice President, EXL Healthcare and General Manager of EXL Healthcare's Population Health Solutions. "This is only just the beginning of a very bright future and successful partnership with HAP."

About Health Alliance Plan

Health Alliance Plan (HAP) is a Michigan-based, nonprofit health plan that provides health coverage to more than 680,000 members and companies of all sizes. For more than 50 years, HAP has partnered with leading doctors and hospitals, employers and community organizations to enhance the health and well-being of the lives we touch. HAP offers a product portfolio with six distinct product lines: Group Insured Commercial, Individual, Medicare, Medicaid, Self-Funded and Network Leasing. HAP excels in delivering award-winning preventive services, disease management and wellness programs and personalized customer service. For more information, visit www.hap.org

About EXL

EXL (Nasdaq:EXLS) is a leading business process solutions company that looks deeper to drive business impact through integrated services and industry knowledge. EXL provides operations management, decision analytics and technology platforms to organizations in insurance, healthcare, banking and financial services, utilities, travel, and transportation and logistics, among others. We work as a strategic partner to help our clients streamline business operations, improve corporate finance, manage compliance, create new channels for growth and better adapt to change. Headquartered in New York and in business since 1999, EXL has approximately 23,000 professionals in locations throughout the U.S., Europe and Asia. For more information, visit www.exlservice.com.

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