UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Sections 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): August 2, 2018

EXLSERVICE HOLDINGS, INC.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation)

001-33089

(Commission File Number)

82-0572194

(I.R.S. Employer Identification No.)

280 Park Avenue, 38th Floor New York, New York 10017

(Address of principal executive offices)

10017 (Zip code)

Registrant's telephone number, including area code: (212) 277-7100

NOT APPLICABLE

(Former name or address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the obligation of the registrant under any of the following provisions:

- o Written communication pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter)

- o Emerging growth company
- o If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act

Item 2.02. Results of Operations and Financial Condition.

On August 2, 2018, ExlService Holdings, Inc. (the "Company") reported its results of operations for the three months ended June 30, 2018. A copy of the press release issued by the Company concerning the foregoing is furnished herewith as Exhibit 99.1 and is incorporated herein by reference. The information provided in Item 2.02 of this report, including Exhibit 99.1, shall not be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended.

Item 9.01 Financial Statements and Exhibits.

(d) Exhibits

Exhibit No. Description

99.1 <u>Press Release, dated August 2, 2018 (furnished pursuant to Item 2.02)</u>.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

EXLSERVICE HOLDINGS, INC.

(Registrant)

Date: August 2, 2018 By: /s/ Ajay Ayyappan

Name: Ajay Ayyappan

Title: Deputy General Counsel and Corporate Secretary

EXL REPORTS 2018 SECOND QUARTER RESULTS

2018 Second Quarter Revenues of \$210.1 Million, up 11.1% year over year
Q2 Diluted EPS (GAAP) of \$0.41, down from \$0.58 in Q2 of 2017
Q2 Adjusted Diluted EPS (Non-GAAP) of \$0.67, down from \$0.70 in Q2 of 2017

New York, NY - August 2, 2018 - ExlService Holdings, Inc. (NASDAQ: EXLS), a leading operations management and analytics company, today announced its financial results for the quarter ended June 30, 2018.

Rohit Kapoor, Vice Chairman and Chief Executive Officer, said, "EXL generated revenues of \$210.1 million, up 11.1% year-over-year, and adjusted diluted EPS was \$0.67. Our revenue growth was broad-based, led by a 15.6% increase in Analytics revenues and a 9.5% increase in our Operations Management businesses driven by double-digit revenues growth in Insurance and Finance & Accounting.

"Our investments in domain expertise, data capabilities and emerging technologies made over the past several years are positioning EXL as the strategic digital transformation partner for our clients, resulting in several strategic deal wins and creating a strong pipeline of opportunities. As previously announced, the acquisition of SCIO Health Analytics closed on July 1, 2018. This strategic acquisition accelerates our market position in the growing healthcare analytics market and expands EXL's capabilities across the healthcare continuum."

Vishal Chhibbar, Chief Financial Officer, said, "We are increasing our revenue guidance for 2018 to \$878 million - \$892 million from \$835 million - \$855 million reflecting the addition of revenue from SCIO Health Analytics, better performance in the second quarter and an improved outlook for the year, despite foreign exchange headwinds. Our guidance represents annual revenue growth of 15% to 17% on a constant currency basis. Our adjusted diluted EPS guidance for 2018 remains unchanged at \$2.70 - \$2.80. Our cash and short-term investments were \$233 million on June 30, 2018."

Financial Highlights: Second Quarter 2018

We have six reportable segments: Insurance, Healthcare, Travel, Transportation & Logistics, Finance & Accounting, All Other (Banking & Financial Services, Utilities and Consulting) and Analytics. Reconciliations of adjusted (non-GAAP) financial measures to GAAP measures are included at the end of this release.

• Revenues for the quarter ended June 30, 2018 increased to \$210.1 million compared to \$189.1 million for the second quarter of 2017, an increase of 11.1% on a reported basis and 11.3% on a constant currency basis from the second quarter of 2017, as well as an increase of 1.5% sequentially on a reported basis and 2.4% on a constant currency basis, from the quarter ended March 31, 2018.

| | Revenues | | | | | | Gross Margin | | | | | |
|------------------------------------|--------------------|-----------------|--------|-----------------|------|-------------------|--------------------|------------------------------------|-------------------|--|--|--|
| | Three months ended | | | | | | Three months ended | | | | | |
| Reportable Segments | | ıne 30, 2018 | | ine 30, 2017 | M | Iarch 31, 2018 | June 30, 2018 | June 30, 2017 ⁽¹⁾⁽²⁾ | March 31, 2018 | | | |
| | | (0 | dollar | s in milli | ons) | | | _ | _ | | | |
| Insurance | \$ | 64.8 | \$ | 58.3 | \$ | 63.9 | 32.1% | 30.5% | 33.6% | | | |
| Healthcare | | 19.8 | | 18.9 | | 22.8 | 15.7% | 35.0% | 24.4% | | | |
| Travel, Transportation & Logistics | | 18.6 | | 17.8 | | 17.5 | 42.7% | 42.1% | 40.3% | | | |
| Finance & Accounting | | 24.2 | | 21.0 | | 24.0 | 40.0% | 41.4% | 38.6% | | | |
| All Other | | 23.1 | | 21.5 | | 21.7 | 34.7% | 31.7% | 30.0% | | | |
| | | | | | | | | | | | | |
| Analytics | | 59.6 | | 51.6 | | 57.1 | 35.2% | 34.7% | 33.3% | | | |
| Total revenues, net | \$ | 210.1 | \$ | 189.1 | \$ | 207.0 | 33.5% | 34.6% | 33.3% | | | |

- Operating income margin for the quarter ended June 30, 2018 was 8.1% compared to 9.7% in the second quarter of 2017 and 7.3% for the quarter ended March 31, 2018. Adjusted operating income margin for the quarter ended June 30, 2018 was 13.6% compared to 14.2% in the second quarter of 2017 and 13.0% for the quarter ended March 31, 2018.
- Diluted earnings per share for the quarter ended June 30, 2018 was \$0.41. Diluted earnings per share for the second quarter of 2017 was \$0.58. Diluted earnings per share for the quarter ended March 31, 2018 was \$0.66. Adjusted diluted earnings per share for the quarter ended June 30, 2018 was \$0.67 compared to \$0.70 for the second quarter of 2017 and \$0.65 for the quarter ended March 31, 2018.

^{(1) (2)} Refer to the notes to the Unaudited Consolidated Statements of Income for details.

Business Highlights: Second Quarter 2018

- Launched a Digital Know Your Customer ("KYC") solution in collaboration with HSBC, a leading global financial services company, that uses advanced
 automation, artificial intelligence and other analytics techniques such as natural language processing to help clients with faster turn-around times, higher
 accuracy and cost efficiencies for KYC compliance.
- Won 14 new clients, including three in our operations management businesses and 11 in Analytics.
- Consolidated our London offices to support our growing UK and European business.
- Recognized as a Leader and Star Performer in the Everest Group Analytics Business Process Services PEAK Matrix™ 2018.
- Positioned in the Winners Circle in the HfS Industry Blueprint: Insurance Operations Services 2018.
- Recognized as a Major Contender in the Everest Group Insurance Third Party Administrator (TPA) Services PEAK Matrix™ 2018.
- Recognized as Leader overall and for the Insurance, Healthcare, Transportation and Utilities industries in the NelsonHall NEAT for Business Process Transformation through RPA and AI.

Post-Second Quarter Highlight

As previously announced, subsequent to the second quarter of 2018, on July 1, 2018, EXL closed the acquisition of SCIOInspire Holdings, Inc., doing business as SCIO Health Analytics. The aggregate merger consideration was \$236.5 million, subject to certain post-closing adjustments.

2018 Guidance

Based on current visibility, and a U.S. Dollar to Indian Rupee exchange rate of 68.5, British Pound to U.S. Dollar exchange rate of 1.33, U.S. Dollar to the Philippine Peso exchange rate of 53.5 and all other currencies at current exchange rates, we are providing the following guidance:

- Revenue of \$878 million to \$892 million, representing an annual revenue growth rate of 15% to 17% on a constant currency basis.
- Adjusted diluted earnings per share of \$2.70 to \$2.80.

Conference Call

ExlService Holdings, Inc. will host a conference call on Thursday, August 2, 2018 at 8:00 A.M. ET to discuss the Company's quarterly operating and financial results. The conference call will be available live via the internet by accessing the investor relations section of EXL's website at ir.exlservice.com, where an accompanying investor-friendly spreadsheet of historical operating and financial data can also be accessed. Please access the website at least fifteen minutes prior to the call to register, download and install any necessary audio software.

To listen to the conference call via phone, please dial 1-877-303-6384, or if dialing internationally, 1-224-357-2191 and an operator will assist you. For those who cannot access the live broadcast, a replay will be available on the EXL website <u>ir.exlservice.com</u> for a period of at least twelve months.

About ExlService Holdings, Inc.

EXL (NASDAQ: EXLS) is a leading operations management and analytics company that designs and enables agile, customer-centric operating models to help clients improve their revenue growth and profitability. Our delivery model provides market-leading business outcomes using EXL's proprietary Business EXLerator Framework®, cutting-edge analytics, digital transformation and domain expertise. At EXL, we look deeper to help companies improve global operations, enhance data-driven insights, increase customer satisfaction, and manage risk and compliance. EXL serves the insurance, healthcare, banking and financial services, utilities, travel, transportation and logistics industries. Headquartered in New York, New York, EXL has more than 28,000 professionals in locations throughout the United States, Europe, Asia (primarily India and Philippines), Colombia, Australia and South Africa. For more information, visit www.exlservice.com.

Continuing Statement Regarding Forward-Looking Statements This press release contains forward-looking statements. You should not place undue reliance on those statements because they are subject to numerous uncertainties and factors relating to EXL's operations and business environment, all of which are difficult to predict and many of which are beyond EXL's control. Forward-looking statements include information concerning EXL's possible or assumed future results of operations, including descriptions of its business strategy. These statements may include words such as "may," "will," "should," "believe," "expect," "anticipate," "intend," "plan," "estimate" or similar expressions. These statements are based on assumptions that we have made in light of management's experience in the industry as well as its perceptions of historical trends, current conditions, expected future developments and other factors it believes are appropriate under the circumstances. You should understand that these statements are not guarantees of performance or results. They involve known and unknown risks, uncertainties and assumptions. Although EXL believes that these forward-looking statements are based on reasonable assumptions, you should be aware that many factors could affect EXL's actual financial results or results of operations and could cause actual results to differ materially from those in the forward-looking statements. These factors, which include our ability to successfully close and integrate strategic acquisitions, are discussed in more detail in EXL's filings with the Securities and Exchange Commission, including EXL's Annual Report on Form 10-K. These risks could cause actual results to differ materially from those implied by forward-looking statements in this release. You should keep in mind that any forward-looking statement made herein, or elsewhere, speaks only as of the date on which it is made. New risks and uncertainties come up from time to time, and it is impossible to predict these events or how they may aff

EXLSERVICE HOLDINGS, INC.

CONSOLIDATED STATEMENTS OF INCOME (UNAUDITED)

(In thousands, except share and per share amounts)

| | Three months ended June 30, | | | | Six months ended June 30, | | | |
|--|-----------------------------|------------|----|------------|---------------------------|------------|----|------------|
| | | 2018 | | 2017(1)(2) | | 2018 | | 2017(1)(2) |
| Revenues, net | \$ | 210,112 | \$ | 189,057 | \$ | 417,085 | \$ | 372,090 |
| Cost of revenues ⁽³⁾ | | 139,649 | | 123,734 | | 277,750 | | 242,806 |
| Gross profit ⁽³⁾ | | 70,463 | | 65,323 | | 139,335 | | 129,284 |
| Operating expenses: | | | | | | | | |
| General and administrative expenses | | 27,640 | | 24,425 | | 56,906 | | 48,462 |
| Selling and marketing expenses | | 15,151 | | 13,095 | | 29,103 | | 26,435 |
| Depreciation and amortization | | 10,582 | | 9,535 | | 21,086 | | 18,907 |
| Total operating expenses | | 53,373 | | 47,055 | | 107,095 | | 93,804 |
| Income from operations | | 17,090 | | 18,268 | | 32,240 | | 35,480 |
| Foreign exchange gain, net | | 1,414 | | 886 | | 2,029 | | 1,268 |
| Interest expense | | (706) | | (465) | | (1,244) | | (897) |
| Other income, net | | 2,232 | | 2,512 | | 5,766 | | 5,698 |
| Income before income tax expense | | 20,030 | | 21,201 | | 38,791 | | 41,549 |
| Income tax expense | | 5,510 | | 823 | | 1,057 | | 4,383 |
| Loss from equity-method investment | | 58 | | _ | | 114 | | _ |
| $\label{lem:eq:control} \textbf{Net income attributable to ExlService Holdings, Inc. stockholders}$ | \$ | 14,462 | \$ | 20,378 | \$ | 37,620 | \$ | 37,166 |
| Earnings per share attributable to ExlService Holdings, Inc. stockholders: | | | | | | | | |
| Basic | \$ | 0.42 | \$ | 0.60 | \$ | 1.09 | \$ | 1.10 |
| Diluted | \$ | 0.41 | \$ | 0.58 | \$ | 1.07 | \$ | 1.06 |
| Weighted-average number of shares used in computing earnings per share attributable to ExlService Holdings, Inc. stockholders: | | | | | | | | |
| Basic | | 34,511,777 | | 33,819,320 | | 34,479,202 | | 33,833,153 |
| Diluted | | 35,142,388 | | 34,993,226 | | 35,222,838 | | 35,051,767 |

⁽¹⁾ The Company early adopted Accounting Standards Update (ASU) 2017-12, Derivative and Hedging (Topic 815), Targeted Improvements to Accounting for Hedging Activities. Pursuant to this adoption, effective January 1, 2017, the Company recorded settlement gain/(loss) on cash flow hedges in cost of revenues and operating expenses, as applicable, in the consolidated statements of income for each of the quarters of 2017. In prior periods, such gain/(loss) were recorded under "Foreign exchange gain, net" in the consolidated statements of income.

On January 1, 2018, the Company adopted ASU 2017-07, Compensation-Retirement Benefits (Topic 715), Improving the Presentation of Net Periodic Pension Cost and Net Periodic Post Retirement Benefit Cost. Pursuant to this adoption, effective January 1, 2017, the interest cost, expected return on plan assets and amortization of actuarial gains/loss, have been reclassified from cost of revenues and operating expenses, as applicable to "Other income, net" in the consolidated statements of income for each of the quarters of 2017.

 $^{{\}rm (3)} \\ {\rm Exclusive \ of \ depreciation \ and \ amortization.}$

EXLSERVICE HOLDINGS, INC. CONSOLIDATED BALANCE SHEETS

(In thousands, except share and per share amounts)

| | As of | | | |
|--|----------|--------------------|---------------|---------------|
| | Ju | ıne 30, 2018 | Dece | mber 31, 2017 |
| | (1 | U naudited) | | |
| Assets | | | | |
| Current assets: | | | | |
| Cash and cash equivalents | \$ | 84,091 | \$ | 86,795 |
| Short-term investments | | 149,045 | | 178,479 |
| Restricted cash | | 2,256 | | 3,674 |
| Accounts receivable, net | | 147,099 | | 135,705 |
| Prepaid expenses | | 9,963 | | 9,781 |
| Advance income tax, net | | 11,278 | | 8,801 |
| Other current assets | | 23,002 | | 29,582 |
| Total current assets | _ | 426,734 | | 452,817 |
| Property and equipment, net | <u>-</u> | 66,112 | | 66,757 |
| Restricted cash | | 3,645 | | 3,808 |
| Deferred taxes, net | | 12,702 | | 8,585 |
| Intangible assets, net | | 41,170 | | 48,958 |
| Goodwill | | 200,981 | | 204,481 |
| Other assets | | 36,033 | | 36,369 |
| Investment in equity affiliate | | 2,886 | | 3,000 |
| Total assets | \$ | 790,263 | \$ | 824,775 |
| Liabilities and Equity | | | | |
| Current liabilities: | | | | |
| Accounts payable | \$ | 5,428 | \$ | 5,918 |
| Current portion of long-term borrowings | Ψ | 10,318 | Ψ | 10,318 |
| Deferred revenue | | 10,448 | | 10,716 |
| Accrued employee costs | | 33,338 | | 55,664 |
| Accrued expenses and other current liabilities | | 59,882 | | 61,366 |
| Current portion of capital lease obligations | | 223 | | 267 |
| Total current liabilities | | 119,637 | | 144,249 |
| Long term borrowings | | | _ | |
| Capital lease obligations, less current portion | | 57,326 | | 50,391 |
| Income taxes payable | | 270 | | 331 |
| Other non-current liabilities | | 8,721 | | 13,557 |
| Total liabilities | | 18,830 | _ | 16,202 |
| Commitments and contingencies | | 204,784 | | 224,730 |
| Preferred stock, \$0.001 par value; 15,000,000 shares authorized, none issued | | | | |
| ExlService Holdings, Inc. Stockholders' equity: | | | | _ |
| Common stock, \$0.001 par value; 100,000,000 shares authorized, 37,583,160 shares issued and 34,288,314 shares outstanding as of June 30, 2018 and 36,790,751 shares issued and 33,888,733 shares outstanding as of December 31, | | | | |
| 2017 | | 38 | | 37 |
| Additional paid-in capital | | 334,643 | | 322,246 |
| Retained earnings | | 465,138 | | 427,064 |
| Accumulated other comprehensive loss | | (87,621) | | (45,710) |
| Total including shares held in treasury | | 712,198 | | 703,637 |
| Less: 3,294,846 shares as of June 30, 2018 and 2,902,018 shares as of December 31, 2017, held in treasury, at cost | | (126,952) | | (103,816) |
| Stockholders' equity | \$ | 585,246 | \$ | 599,821 |
| Non-controlling interest | | 233 | | 224 |
| Total equity | \$ | 585,479 | \$ | 600,045 |
| Total liabilities and equity | \$ | 790,263 | \$ | 824,775 |

EXLSERVICE HOLDINGS, INC.

Reconciliation of Adjusted Financial Measures to GAAP Measures

In addition to its reported operating results in accordance with U.S. generally accepted accounting principles (GAAP), EXL has included in this release certain financial measures that are considered non-GAAP financial measures, including the following:

- (i) Adjusted operating income and adjusted operating income margin;
- (ii) Adjusted EBITDA and adjusted EBITDA margin;
- (iii) Adjusted net income and adjusted diluted earnings per share; and
- (iv) Revenue growth on a constant currency basis.

These non-GAAP financial measures are not based on any comprehensive set of accounting rules or principles, should not be considered a substitute for, or superior to, financial measures calculated in accordance with GAAP, and may be different from non-GAAP financial measures used by other companies. Accordingly, the financial results calculated in accordance with GAAP and reconciliations from those financial statements should be carefully evaluated. EXL believes that providing these non-GAAP financial measures may help investors better understand EXL's underlying financial performance. Management also believes that these non-GAAP financial measures, when read in conjunction with EXL's reported results, can provide useful supplemental information for investors analyzing period-to-period comparisons of the Company's results and comparisons of the Company's results with the results of other companies. Additionally, management considers some of these non-GAAP financial measures to determine variable compensation of its employees. The Company believes that it is unreasonably difficult to provide its earnings per share financial guidance in accordance with GAAP for a number of reasons, including, without limitation, the Company's inability to predict its future stock-based compensation expense under ASC Topic 718, the amortization of intangibles associated with further acquisitions and the currency fluctuations and associated tax impacts. As such, the Company presents guidance with respect to adjusted diluted earnings per share. The Company also incurs significant non-cash charges for depreciation that may not be indicative of the Company's ability to generate cash flow.

EXL non-GAAP financial measures exclude, where applicable, stock-based compensation expense, provision for litigation settlement and acquisition-related expenses. Acquisition-related expenses include, amortization of acquisition-related intangible assets, changes in the fair value of earn-out consideration liabilities, charges for impairment of acquired intangible assets and other acquisition-related costs such as external deal costs, integration expenses and direct and incremental travel costs. In addition to excluding the above items, our adjusted net income and adjusted diluted EPS also excludes the effect of incremental income tax expense related to the U.S. Tax Cuts and Jobs Act of 2017 (the "Tax Reform Act") and income tax impact of the above pretax items, as applicable. The income tax impact of each item is calculated by applying the statutory rate and local tax regulations in the jurisdiction in which the item was incurred.

A limitation of using non-GAAP financial measures versus financial measures calculated in accordance with GAAP is that non-GAAP financial measures do not reflect all of the amounts associated with our operating results as determined in accordance with GAAP and exclude costs that are recurring, namely stock-based compensation and amortization of acquisition-related intangible assets. EXL compensates for these limitations by providing specific information regarding the GAAP amounts excluded from non-GAAP financial measures to allow investors to evaluate such non-GAAP financial measures.

Effective in the second quarter of 2018, EXL excludes other acquisition-related costs such as external deal costs, integration expenses and direct and incremental travel costs pertaining to successful acquisitions from its non-GAAP financial measures, wherever applicable. Considering EXL's frequent acquisitions of varying scale and size, and the difficulty in predicting expenses relating to acquisitions, EXL's management believes that providing non-GAAP financial measures that exclude such expenses allows investors to make additional comparisons from period-to-period and between EXL's operating results and those of other companies. Other acquisition-related costs are excluded in the period in which an acquisition is consummated. To facilitate comparison, the previously reported periods presented have been adjusted with the effects of the exclusion of these other acquisition-related costs.

The information provided on a constant currency basis reflects a comparison of current period results translated at the prior period currency rates. This information is provided because EXL believes that it provides useful comparative incremental information to investors regarding EXL's true operating performance. EXL's primary exchange rate exposure is with the Indian Rupee, the U.K. pound sterling and the Philippine Peso. The average exchange rate of the U.S. Dollar against the Indian Rupee increased from 64.45 during the quarter ended June 30, 2017 to 67.51 during the quarter ended June 30, 2018, representing depreciation of 4.7%. The average exchange rate of the U.S. Dollar against the Philippine Peso increased from 50.06 during the quarter ended June 30, 2017 to 52.53 during the quarter ended June 30, 2018, representing a depreciation of 4.9%. The average exchange rate of the British Pound against the U.S. Dollar increased from 1.29 during the quarter ended June 30, 2017 to 1.34 during the quarter ended June 30, 2018, representing an appreciation of 3.9%.

The following table shows the reconciliation of these non-GAAP financial measures for the three months ended June 30, 2018 and June 30, 2017, and the three months ended March 31, 2018:

Reconciliation of Adjusted Operating Income and Adjusted EBITDA(Amounts in thousands)

| | Three Months Ended | | | | | | |
|--|--------------------|---------|-----|--------------|-----------------|---------|--|
| | June 30, | | | | March 31, | | |
| | | 2018 | 201 | 7 (Restated) | 2018 (Restated) | | |
| Net Income (GAAP) | \$ | 14,462 | \$ | 20,378 | \$ | 23,158 | |
| add: Income tax expense/(benefit) | | 5,510 | | 823 | | (4,453) | |
| subtract: Interest expense, foreign exchange gain, net, loss from equity-method investment and other income, net | | (2,882) | | (2,933) | | (3,555) | |
| Income from operations (GAAP) | \$ | 17,090 | \$ | 18,268 | \$ | 15,150 | |
| add: Stock-based compensation expense (a) | | 6,893 | | 5,107 | | 5,074 | |
| add: Amortization of acquisition-related intangibles (b) | | 3,761 | | 3,507 | | 3,947 | |
| add: Provision for litigation settlement (c) | | _ | | - | | 2,400 | |
| add: Acquisition-related expenses (d) | | 841 | | 48 | | 363 | |
| Adjusted operating income (Non-GAAP) | \$ | 28,585 | \$ | 26,930 | \$ | 26,934 | |
| Adjusted operating income margin as a % of Revenues (Non-GAAP) | - | 13.6% | | 14.2% | | 13.0% | |
| add: Depreciation | | 6,821 | | 6,028 | | 6,557 | |
| Adjusted EBITDA (Non-GAAP) | \$ | 35,406 | \$ | 32,958 | \$ | 33,491 | |
| Adjusted EBITDA margin as a % of revenue (Non-GAAP) | | 16.9% | | 17.4% | | 16.2% | |

- (a) To exclude stock-based compensation expense under ASC Topic 718.
- (b) To exclude amortization of acquisition-related intangibles.
- (c) To exclude provision for litigation settlement during the three months ended March 31, 2018.
- (d) To exclude acquisition related expenses. Effective in the second quarter of 2018, EXL excludes acquisition-related costs such as external deal costs, integration expenses and direct and incremental travel costs pertaining to successful acquisitions from its non-GAAP financial measures. The previously reported periods presented have been adjusted with the effects of exclusion. See descriptions above for more information.

Reconciliation of Adjusted Net Income and Adjusted Diluted Earnings Per Share

(Amounts in thousands, except per share data)

Three Months Ended June 30 March 31, 2018 (Restated) 2018 2017 (Restated) Net income (GAAP) \$ 14,462 \$ 20,378 23,158 6,893 5,107 5,074 add: Stock-based compensation expense (a) 3,507 3,947 add: Amortization of acquisition-related intangibles (b) 3,761 subtract: Effect of tax impact from Tax Reform Act (c) (4,836)add: Provision for litigation settlement (d) 2,400 add: Acquisition-related expenses (e) 841 48 363 subtract: Tax impact on stock-based compensation expense (f) (1,891)(3,483)(5,913)subtract: Tax impact on amortization of acquisition-related intangibles (679)(949)(726)subtract: Tax impact on provision for litigation settlement (612)subtract: Tax impact on acquisition-related expenses (12)(19)(38)Adjusted net income (Non-GAAP) \$ 23,375 \$ 24,589 \$ 22,817 Adjusted diluted earnings per share (Non-GAAP) 0.67 \$ 0.70 \$ 0.65

- (a) To exclude stock-based compensation expense under ASC Topic 718.
- (b) To exclude amortization of acquisition-related intangibles.
- (c) To include impact related to the Tax Reform Act. The Company recognized a one-time income tax expense of \$29,185 during the three months ended December 31, 2017, comprised of a provisional deemed repatriation tax expense of \$27,236 and a provisional net deferred tax expense of \$1,949. During the three months ended March 31, 2018, the Company recorded adjustment of \$4,836 reducing the provisional transition tax on the mandatory deemed repatriation of accumulated earnings and profits of foreign subsidiaries recognized during the year ended December 31, 2017. The one-time incremental income tax expense reflects certain assumptions based upon the Company's interpretation of the Tax Reform Act and may change as the Company receive additional clarification and guidance and as the interpretation of the Tax Reform Act evolves over time. Any further changes would be reflected as a non-GAAP adjustment in the period in which they are recorded.
- (d) To exclude provision for litigation settlement during the three months ended March 31, 2018.
- (e) To exclude acquisition related expenses. Effective in the second quarter of 2018, EXL excludes acquisition-related costs such as external deal costs, integration expenses and direct and incremental travel costs pertaining to successful deals acquisitions from its non-GAAP financial measures. The previously reported periods presented have been adjusted with the effects of exclusion. See description above for more information.
- (f) Tax impact include \$323 and \$1,624 during the three months ended June 30, 2018 and 2017, respectively, and \$4,827 during the three months ended March 31, 2018 related to discrete benefit recognized in income tax expense on adoption of ASU No. 2016-09, Compensation Stock Compensation.

Contact: Steven N. Barlow Vice President, Investor Relations (212) 624-5913 steven.barlow@exlservice.com