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EXL Achieves Highest Leader Placement and Star Performer Recognition in Everest Group PEAK Matrix™ for P&C Insurance BPO

NEW YORK, Aug. 29, 2016 (GLOBE NEWSWIRE) -- EXL (NASDAQ:EXLS), a leading operations management and analytics company, today announced it has achieved the highest leader placement in the Everest Group report "Property and Casualty Insurance BPO — Service Provider Landscape with PEAK Matrix™ Assessment 2016," in both the market success and capability axes. In the same report, EXL was named a Star Performer for demonstrating the strongest forward movement over the prior year.

As part of this report, Everest Group updated its classification of 18 service providers for P&C Insurance BPO into Leaders, Contenders and Aspirants. The PEAK Matrix is a framework that provides an objective, data-driven and comparative assessment of P&C Insurance BPO service providers based on their market success and delivery capability.

"EXL continues to strengthen its position as a leading service provider in the P&C insurance BPO space," said Rajesh Ranjan, partner at Everest Group. "A combination of deep domain knowledge, strong delivery capabilities, and investments in technology offerings is helping EXL achieve significant market success."

The report highlighted several strengths for EXL's P&C Insurance BPO practice, including:

- | Commanding market share and possessing the largest clientele in North America
- | Achieving high growth on a large base for the last two-to-three years
- | Value addition beyond core P&C processes, such as analytics and regulatory reporting, aligning offerings with evolving buyer demands
- | Bolstering capabilities to offer end-to-end solutions through the acquisition of RPM Direct, which combines strong data management capabilities with deep industry expertise

"We are excited to be listed as the Leader and a Star Performer by Everest Group," said Vikas Bhalla, Executive Vice President and business head of Insurance, EXL. "We look forward to continuing to grow and expand our offerings to better serve the changing needs of our clients."

Read more about EXL in the "P&C Insurance BPO — Service Provider Landscape with PEAK Matrix™ Assessment 2016" [here](#).

About EXL

EXL (NASDAQ:EXLS) is a leading operations management and analytics company that helps businesses enhance growth and profitability in the face of relentless competition and continuous disruption. Using our proprietary, award-winning Business EXLerator Framework™, which integrates analytics, automation, benchmarking, BPO, consulting, industry best practices and technology platforms, we look deeper to help companies improve global operations, enhance data-driven insights, increase customer satisfaction, and manage risk and compliance. EXL serves the insurance, healthcare, banking and financial services, utilities, travel, transportation and logistics industries. Headquartered in New York, New York, EXL has more than 24,000 professionals in locations throughout the United States, Europe, Asia (primarily India and Philippines), Latin America, Australia and South Africa. For more information, visit www.exlservice.com.

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